

EPIC RIDES Croatia

General Information and Terms of Participation in EPIC RIDES Events

1. WHAT IS EPIC RIDES?

EPIC RIDES is a series of organized recreational cycling events that take participants through the best locations and trails in Croatia.

EPIC RIDES are not races, although participants receive start numbers (for safety reasons). In addition, elements that may “resemble” races include a mass start, a feed zone on the route (better described as a local farmer zone), and a high level of safety and organization. However, the purpose is not competition, but a joint organized ride with excellent support from the organizers.

2. WHAT ARE EPIC RIDES ROUTES LIKE?

Route difficulty depends on the location, but all EPIC RIDES routes are designed so that slower participants can complete them within 4 hours. Distance and elevation depend on the terrain. There are no technical sections (as seen in race events), and a hardtail MTB or gravel bike is fully sufficient for riding. E-bikes are warmly recommended for those who enjoy cycling but are not inclined to suffer or lack sufficient fitness.

3. ORGANIZATION OF EPIC RIDES

The entire Epic Rides route is fully marked. Participants will receive a start number, a start package, and a .gpx file for navigation via specialized devices or smartphones. Support vehicles will be present on the route throughout the event, ready to assist at any moment if needed. Approximately halfway along the route, a feed zone is provided. At the start and finish, a space for socializing and relaxation awaits participants.

4. CONDITIONS OF PARTICIPATION

EPIC RIDES is intended for all lovers of cycling, nature, and social interaction regardless of age, gender, physical fitness, or technical ability. Participants under 18 years of age may take part only when accompanied by a parent or responsible adult.

By registering for EPIC RIDES, the participant confirms they have read and agree to the General Information and Terms of Participation in EPIC RIDES events.

For safety and logistical reasons, the number of participants at each event is limited, and only persons who have registered and paid the participation fee may take part.

Participation in EPIC RIDES recreational cycling events is at one’s own risk, and every participant is responsible for evaluating their own physical and health capability to participate. If a participant shows signs of difficulty, the organizer reserves the right to request a medical certificate confirming fitness to participate in recreational activities of this kind and/or to deny participation if such activity could seriously endanger the participant.

In the event of the introduction of new legislation (e.g. sports medical regulations) requiring official documentation of medical fitness for participation in all organized sports events and activities, including recreational ones, all participants will be obliged to present the organizer with an official Medical Fitness Certificate issued by an authorized physician. In such a case, the organizer cannot accept other forms of health documentation that do not comply with valid laws and regulations. If the participant does not possess a valid official certificate, they will be considered to have withdrawn from participation without the right to a refund or any other form of compensation.

Despite the organized “*feed zone*” on each route, participants are advised to bring sufficient fluids and energy bars.

All participants must ensure they have clothing and footwear appropriate for outdoor cycling and for the expected weather conditions.

All participants must wear a protective cycling helmet during the ride.

EPIC RIDES routes partially follow public roads; therefore, as road users, participants must comply with all traffic laws and regulations.

Participants must behave with care toward other persons and the environment.

Participants must ride carefully, within their own skills and abilities, and report any mechanical issues or accidents to the organizer so support can be provided.

If a participant decides to abandon the ride for any reason before reaching the finish, they must notify the organizer. If a participant fails to arrive at the finish within the expected timeframe without prior notice, the organizer will initiate a search operation via the competent authorities, at the participant's expense.

5. LIABILITY

Each participant is responsible for their own health, safety, and property during EPIC RIDES.

The organizer assumes no liability for accidents, injuries, or damage suffered or caused by the participant to themselves or others, nor for any damage resulting from destroyed, damaged, or stolen items.

Participants must sign a Risk Assumption and Liability Waiver upon registration. The organizer reserves the right to deny participation to individuals who refuse to sign or who do not comply with the Terms of Participation.

6. EVENT MODIFICATIONS AND/OR CANCELLATION BY THE ORGANIZER

For logistical, technical, and/or safety reasons, the organizer reserves the right to change the announced EPIC RIDES route prior to the start. In such a case, participants waive the right to claim compensation or any other form of reimbursement.

In the event of force majeure, unforeseen circumstances, or any situation compromising participant safety (at the organizer's discretion), the organizer reserves the right to cancel or interrupt the event at any time. Participants waive the right to claim damages or compensation.

In case of adverse weather conditions preventing safe event execution, the organizer reserves the right to cancel the event and choose a new date. Participation fees paid for events postponed due to force majeure remain valid for the new date, and participants waive the right to claim compensation for additional costs (accommodation, travel, personal costs, etc.).

- **CANCELLATION BEFORE THE EVENT:** In case of officially forecast unsafe weather conditions, the latest deadline for cancellation by the organizer is 36 hours prior to the event. The date will be moved and all participation fees automatically transferred. If the new date is unsuitable, the participant may cancel participation and receive a refund no later than 24 hours before the new date. After that period, refunds are not possible.
- **CANCELLATION AT START AREA:** If, contrary to earlier assessments, weather conditions prove unsafe at the event location, the start may be postponed for up to 180 minutes. If start is not possible after postponement, the organizer will issue vouchers for a free participation fee, valid for any Adria Bike event within one year.

7. CANCELLATION BY PARTICIPANTS

If a participant decides to withdraw from a reserved EPIC RIDES event, they may cancel and receive a full refund of the fee up to 24 hours before the scheduled event start. After this deadline, refunds are not possible, regardless of the reason for cancellation.

Defined refund conditions apply only to participation fees and do not apply to additional services or registration system administrative fees. Administrative fees are non-refundable under any circumstances. Additional services are non-refundable unless otherwise specified.

Participant may request changes to registration data or transfer their paid entry to another person at any time before the event begins.

8. USE OF VOUCHERS, PROMO CODES, AND GIFT CARDS

Epic Rides vouchers, promo codes, and gift cards cannot be redeemed for money or exchanged for any other compensation, product, or service.

Promo codes issued to a specific participant for a specific event are not transferable.

Used vouchers / promo codes / gift cards cannot be transferred to another event if the participant cancels - they are considered permanently used.

9. DATA PROTECTION

Personal data refers to all data defined as such under Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). This includes, for example, but is not limited to: name, surname, address, year of birth, gender, telephone number, and email address of the participant. Statistical data collected by the Organizer during visits to its website that cannot be directly linked to the participant as an individual are not considered personal data.

By registering for EPIC RIDES, participants give their voluntary and explicit consent, confirming that they are informed and unambiguously agree to the processing of their personal data for the purpose of organizing the EPIC RIDES event and for further public communication regarding the event. By submitting their registration, participants also explicitly consent to the publication of photographs and/or any video material from the event containing their personal data (including photographs and/or video of their face), on any type of media and in any form of reproduction, without territorial, temporal, and/or language limitation, for the needs of both the Organizer and event promoters, for the purpose of promoting and advertising the EPIC RIDES project. Participants explicitly waive any rights to compensation in connection with the publication of such photo and/or video material. By submitting their registration for the event, participants expressly declare that the described processing of their personal data shall not be considered a personal data breach.

The Organizer is the controller of personal data. The personal data of applicants will be stored for 5 years from the date of registration and will be destroyed after the expiry of this period. Such data is collected and processed in accordance with all applicable data protection regulations, exclusively for the purpose of conducting the event and for the Organizer's marketing activities, as well as for the purpose of fulfilling the Organizer's legal obligations. The Organizer reserves the right to transfer personal data to the promoter and/or third parties contractually engaged by the Organizer or promoter of the event, including but not limited to: sponsors, exhibitors, tourist boards, and hotel companies.

The participant may request from the Organizer, as the data controller, access to their personal data and the rectification or erasure of personal data, or the restriction of processing relating to the data subject, or may lodge an objection to such processing. The participant has the right to withdraw this consent.

EPIC RIDES events may be monitored and recorded by media photographers and camera crews. EPIC RIDES events take place in public spaces.

10. FINAL PROVISIONS

In case of dispute between a participant and the organizer relating to the event, the parties undertake to attempt resolution through mediation. If mediation fails, jurisdiction shall lie with the competent court in Zagreb.

In Zagreb, 21 February 2024

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